

[VALUES]

We are:

Building a community of **learners, dreamers, and doers.**

[MISSION]

- customer-focused
- community-driven
- curious and creative
- inclusive and accessible
- trustworthy and accountable

Your community gathering place
for learning, self-discovery, shared experiences and personal growth.

[VISION]



FortWorthLibrary.org

LEARN. DREAM. DO.



[GOALS]

Customer Engagement

- Increase the number of city residents with an active library card
- Provide services beyond the walls of the buildings
- Increase checkout of library materials
- Eliminate fines and fees as a barrier
- Engage with more community organizations

Arts & Culture

- Increase the archives and local history collection's reach in the community
- Provide programs that celebrate the arts in all forms
- Promote civic engagement
- Expand partnerships with local arts and cultural resources
- Foster community cohesion through community education and conversation

Books & Reading

- Serve as the literary hub of Fort Worth
- Increase the use of the collection
- Increase program participation related to books and story telling
- Participate in the City's partnership with Read Fort Worth

Community Vitality

- Expand workforce development programs across the library system
- Play a key role in support of small businesses and entrepreneurship
- Transform library locations into vital community spaces

Education & Growth

- Provide opportunities for family-centered learning
- Improve access to tools and technology
- Increase and improve creative learning opportunities
- Expand utilization of space to support this goal
- Create opportunities for discovery and self-directed learning
- Offer more programs and services for adults

Employee Empowerment

- Develop and implement a new employee orientation process
- Provide ongoing learning and development opportunities
- Maximize the allocation of staff resources
- Increase partnerships that expand services